



Tangalooma.com Privacy Policy.

Tangalooma Island Resort recognises and respects the importance of maintaining the privacy of our customers. As a result of this, we have established a "Privacy Policy". Below we describe the reason why we gather customer and member information; what information we collect; how we collect it; what we use the information for and how you can instruct us if you prefer to limit the use of any given information.

Since its inception, Tangalooma Island Resort has consistently provided our customers with quality goods and excellent customer service. We gather personal information with the only purpose to process your orders, to provide an enhanced and more personalised online experience and to inform you of special offers and discounts.

What information do we gather?

When you order from our website, we collect the following information: your name, telephone number, email address, billing information, booking information, any relevant promotion code and information and the recipient's name, address and telephone number. The information you enter is collected even if you cancel or do not complete an order. Also, if you register as a TangaClub member, we request your name, address, phone number, email address, and other information set forth on the member registration page.

How we use the information we collect about you.

We use the information we collect from you to process your booking, to provide an enhanced and more personalised experience and to inform you of offers and discounts from Tangalooma Island Resort.

How to limit the use of your information.

If you prefer not to receive any product information and promotional mailings/emails from Tangalooma Island Resort based on information you provided to Tangalooma Island Resort, please email us your request at: marketing@tangalooma.com including your mailing address or write to:

Tangalooma Island Resort
PO Box 1102
Eagle Farm, Qld. 4009
Australia

Links.

Tangalooma Island Resort wants you to be aware that when you click on links and/or banners that take you to third-party websites, you will be subject to the third parties' privacy policies, not ours. While we support the protection of privacy on the internet, we cannot be responsible for the actions of third parties. We encourage you to read the posted privacy statement and user terms and conditions whenever interacting with, and prior to providing any personal information to, any other website.

If you would like to update or correct information previously provided to us, please send an e-mail with your new information to marketing@tangalooma.com

Your Consent and Changes to this Policy.

By using the Tangalooma Island Resort website, you consent to our use of guest information as described in this Privacy Policy. We may change or add to this privacy policy so we encourage you to review it periodically.

Your Comments.

Tangalooma Island Resort welcomes feedback concerning its privacy policy. Please send your comments and questions to feedback@tangalooma.com